

Croft Corner: Booking Conditions 2026 (as at October 2025).

1. Holiday weeks are usually from Saturday to Saturday except in the case of the Christmas and New Year weeks when the start day may vary. Winter weeks and all short breaks may be flexible as to their start and finish days.
2. Holidays commence at 4.00 pm on arrival day and end at 10.00 am on the departure day.
3. A rental deposit is payable on booking, the rental balance being payable at least 8 weeks before the commencement of your holiday. If the booking is cancelled more than 8 weeks before the commencement of the holiday then the deposit will be non-returnable except for that part which may be returnable under clause 5 below.
4. Payments may be made by cheque or bank transfer drawn on a UK bank account.
5. Cancellations:
 - 5a Cancellations must initially be received by telephone and be confirmed by email or post. If this confirmation of cancellation is received by us at least 8 weeks before the holiday letting begins the rental balance will not be payable. If it is received less than 8 weeks before the holiday letting begins the full rental balance is still payable.
 - 5b If you cancel we will seek to re-let the property. This may not be for the whole period that you booked or at the same price.
 - 5c If you have paid the full rental amount and we re-let any rental money received from such re-letting will be paid to you less an administration fee of £50 and any additional costs incurred by us as a result of the re-letting.
 - 5d If you have only paid a deposit and have cancelled more than 8 weeks before your holiday letting and we re-let we will refund to you your deposit less our £50 administration fee, any difference between the rental rate you agreed and the rental rate of the re-let and any additional costs incurred by us as a result of the re-letting.
6. It is your responsibility to pay the rental balance by the due date. If this is not received by 8 weeks before the holiday commences, this will be deemed to be a cancellation of the booking by you.
7. You are responsible for the condition of Croft Corner during your stay, for leaving it clean and tidy and for paying for any breakages, damage and/or additional cleaning.
8. We cannot be held responsible for any loss, damage, illness or injury to you, your visitors or your belongings.
9. Croft Corner can accommodate 2 adults or 1 adult and 1 child. The person booking the property must be at least 18 years of age.
10. The charging of electric vehicles (including E-bikes) is prohibited in or near the property due to the risk of fire or electrocution.
11. No bikes (including E-bikes) are to be taken into the property.
12. Croft Corner is offered only on the understanding that no more than the number of people as indicated in our information shall use it.
13. We shall be allowed access to Croft Corner at any reasonable time for inspection and/or essential internal maintenance. Whenever reasonably possible, this would be by prior arrangement. In addition gardening, window cleaning and external maintenance works etc may from time to time be carried out during your stay. We will try to ensure that such works are carried out with the least disruption to you and your party.
14. If Croft Corner becomes unavailable due to reasons beyond our reasonable control we will endeavour to help you find alternative accommodation in the Keswick area and will refund all monies in full. We shall not be under any further liability.
15. We will take all reasonable action to repair or replace supplies to/facilities of/ equipment in Croft Corner if this is required, but no compensation will be paid for their non-availability at any time during the holiday.
16. We continually seek to enhance Croft Corner. The photographs used in our advertising are only a guide to the quality and facilities.
17. Croft Corner is to be used only as holiday accommodation and, in particular, your use of this property will not be an Assured Tenancy and no Statutory Periodic Tenancy will arise at the end of the holiday letting.
18. The wifi service provided in Croft Corner shall not be used for unlawful or illegal purposes.
19. Pets are not allowed in Croft Corner and its gardens. Smoking and the use of electronic cigarettes are not permitted in Croft Corner.
20. No naked flames, lighted candles or similar items are permitted in Croft Corner.
21. If you, or any member of your party or your visitors, do not comply with these booking conditions we will have the right to terminate your booking forthwith and in such an event no monies paid by you will be refundable.

Advisory Notes:

In the above “you” and “your” refer to the person making the booking and “our”, “we” and “us” refer to Croft House Cottages. We advise guests to take out their own travel insurance.

Our **Data Policy** and the **Access Statement** are available on our website. Either can be posted to UK addresses on request.